INFO I391, I491, I595  
NEWM N295, N495, N505  
Internship for Credit  

Indiana University School of Informatics and Computing, Indianapolis  
Spring 2015  

Section No.: Credit Hours: 3 or 6  

Instructor: Stephanie Marshall, Bachelor of Science in Business Management  
Office Hours: Wednesday, 8:30a – 10a, Thursday 2p – 4p, or by Appointment  
Office: IT 491, Informatics & Communications Technology Complex 535 West Michigan Street, Indianapolis, IN 46202 [map]  
Phone: 317-278-4143  
Email: stechamb@iupui.edu  
Website: http://soic.iupui.edu/careers/  

COURSE DESCRIPTION  
The Credit Internship Course is a 3 or 6 credit hour experiential learning course that exposes students to practical hands on work experience that may go beyond what is learned in the classroom setting.  

Principles of Undergraduate Learning (PUL):  
1. Integration and application of knowledge  
2. Understanding society and culture  

Learning Outcomes:  

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<tr>
<th>Upon completion of this course, the student will</th>
<th>PUL</th>
<th>Assessment</th>
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<tr>
<td>Expose student to potential career paths within a chosen major.</td>
<td>Integration and application of knowledge</td>
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<tr>
<td>Add skill and value to the student knowledge base and resume</td>
<td>Integration and application of knowledge</td>
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<tr>
<td>Assimilate a “real” job situation to expose the student to using “soft skills” such as problem solving, working in teams and communication.</td>
<td>Integration and application of knowledge/Understanding society and culture</td>
<td></td>
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<tr>
<td>Create an experience for the student to reflect upon when making future career choices.</td>
<td>Integration and application of knowledge/</td>
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### Understanding society and culture

**Software used:** Canvas

### EXPECTATIONS, GUIDELINES, AND POLICIES

#### Attendance:

A basic requirement of this course is that you will participate in all class meetings, whether online or face-to-face, and conscientiously complete all required course activities and assignments. Class attendance is required for classroom-based courses. It entails being present and attentive for the entire class period. Attendance shall be taken in every class. If you do not sign the attendance sheet while in class, you shall be marked absent. Signing the attendance sheet for another student is prohibited. The instructor is required to submit to the Registrar a record of student attendance, and action shall be taken if the record conveys a trend of absenteeism.

Only the following are acceptable excuses for absences: death in the immediate family (e.g. mother, father, spouse, child, or sibling), hospitalization or serious illness; jury duty; court ordered summons; religious holiday; university/school coordinated athletic or scholastic activities; an unanticipated event that would cause attendance to result in substantial hardship to one’s self or immediate family. Absences must be explained with the submission of appropriate documentation to the satisfaction of the instructor, who will decide whether missed work may be made up. Absences that do not satisfy the above criteria are considered unexcused. To protect your privacy, doctor’s excuses should exclude the nature of the condition and focus instead on how the condition impacts your attendance and academic performance.

Missing class reduces your grade through the following grade reduction policy: You are allowed three excused or unexcused absences. Each additional absence, unless excused, will result in a failing grade. Material covered in class will be taught intensively and each class will involve an increasing amount of interaction. Participation is required to be able to complete assignments, therefore, making attendance very important.

#### Incomplete:

The instructor may assign an Incomplete (I) grade only if at least 75% of the required coursework has been completed at passing quality and holding you to previously established time limits would result in unjust hardship to you. All unfinished work must be completed by the date set by the instructor. Left unchanged, an Incomplete automatically becomes an F after one year. [http://registrar.iupui.edu/incomp.html](http://registrar.iupui.edu/incomp.html)
Deliverables:
You are responsible for completing each deliverable (e.g., assignment, quiz) by its deadline and submitting it by the specified method. Deadlines are outlined in the syllabus or in supplementary documents accessible through Canvas. Should you miss a class, you are still responsible for completing the deliverable and for finding out what was covered in class, including any new or modified deliverable. In fairness to the instructor and students who completed their work on time, a grade on a deliverable shall be reduced 10%, if it is submitted late and a further 10% for each 24-hour period it is submitted after the deadline.

WEEKLY CLASS SCHEDULE AND ASSIGNMENTS

All assignments and meetings are to be submitted/completed by Monday, May 4th UNLESS PRIOR ARRANGEMENTS ARE MADE WITH THE INSTRUCTOR. Otherwise points will be deducted for missing requirements listed in the syllabus. There are 100 points total and each deliverable lists the points associated below.

Beginning of the Internship Experience

**Introduction Discussion and Expectations Forum Posting - Due Date: Upon entry into the course (5 Points)**
On Oncourse in the Discussion Forum labeled “Introduction Forum” post the following information: Name (first and last), Major, Company Name: (who you are interning for), Internship Position title: (Example: Web Development Intern), Goal of the Internship, Brief Description of Project or Duties, Start Date of Internship, End Date of Internship, Any Other Information You Wish

**Daily Journaling Begins – Start Date: First Day of Internship/Due Date: By Tuesday midnight, after each week has been completed (15 Points)**
Keep a reflective journal for each day worked and post as one entry per week in the Drop Box in Oncourse.. Each entry should include:
- Date worked:
- # of hours worked:
- A Reflective Assessment (both professional and personal) - Should be at least 4 to 5 sentences explaining what you have learned, such as new experiences you were involved in, issues you may have encountered, opportunities that you saw, and your overall impression for the day.
- Total hours worked in the current week

**Online Discussion Forums - (20 points total for participation)**
Post an individual response to questions and then respond to at least one other student posting for each discussion topic.
Midterm Semester – Contact Stephanie Marshall (stechamb@iupui.edu) during the first 3-4 weeks of the internship to schedule

Mid-Semester Site Visit – (15 Points)
When you have completed approximately 50% of the working hours for your internship you need to complete the on-site visit by the instructor. Please email identified date(s) and time(s) to the instructor and a visit will be arranged.
  During the visit the instructor will want to see:
    - Your work site location
    - A brief demonstration of your work (this is your time to shine and be proud of what you have completed so far),
    - And to meet with both you and your supervisor together and individually

Submit These Assignments PRIOR to your Debrief Appointment

Thank You Letter to Company/Supervisor - (5 Points)
Near the conclusion of the internship send a thank you letter to your supervisor for giving you the opportunity to gain experience. Post a copy of the thank you letter content in the drop box.

Updated Resume - (5 Points)
An updated copy of your resume should be turned in at the end of your internship. The resume should include the internship you are completing for credit. Post your updated resume to Canvas.

Executive Summary – (15 Points)
Post a reflective summary of your hard work in the drop box. Reports should be 750-1000 words in length. Questions your summary should address should include:
  Description of your internship – what did you do?
  What did you find out while you were working at the internship?
  Judge the overall quality of your work. Did your internship turn out the way you planned?
  Did you accomplish your goal(s)?
  How did you use critical thinking and problem solving skills?
  Describe how you might have made your internship experience better.
  How would you advise another student who wants to do an internship with this company?
  What would you do differently if you did the same internship again?
  What will you do differently at your next internship/position as a result of this experience?
**Employer Evaluation – (10 Points)**
Employer Evaluations must be filled out and returned to the instructor before the end of the semester. The evaluation can be found under the Files tab on the Canvas. Employers may email, fax, or mail the completed evaluation. Contact info is listed on the evaluation.

**Student Evaluation – (5 Points)**
Prior to the end of the semester once you have completed the majority of your internship/project a student evaluation must be filled out and returned to the instructor. The evaluation can be found under the Files tab on the Canvas.

**Portfolio Examples**
If printable product/materials are available from the outcome of the internship then a portfolio should be submitted illustrating your work. Portfolio information can provide support when presenting your final Executive Summary. If your internship employer does not allow outside publications of the product/material produced then we ask that you abide by their regulations. Points will not be deducted for not providing a portfolio. Portfolios and supporting material should be dropped off or mailed to the Career Services Office at 535 W. Michigan St. IT491, Indianapolis, Indiana 46202

**End of Internship (By May 1st)**

**Debrief/Career Advising Appointment - (5 Points)**
Towards the end of the internship make an appointment and meet with your instructor to discuss the internship experience, review items submitted based on the checklist used to determine grades and the next steps in the career planning process.
Grading Scale:

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<th>Grade</th>
<th>Percentage Range</th>
<th>Description</th>
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<tbody>
<tr>
<td>A+</td>
<td>97-100%</td>
<td>Professional level work, showing highest level of achievement</td>
</tr>
<tr>
<td>A</td>
<td>93–96%</td>
<td>Extraordinarily high achievement, quality of work; shows command of the subject matter</td>
</tr>
<tr>
<td>A−</td>
<td>90–92%</td>
<td>Excellent and thorough knowledge of the subject matter</td>
</tr>
<tr>
<td>B+</td>
<td>87–89%</td>
<td>Above average understanding of material and quality of work</td>
</tr>
<tr>
<td>B</td>
<td>83–86%</td>
<td>Mastery and fulfillment of all course requirements; good, acceptable work</td>
</tr>
<tr>
<td>B−</td>
<td>80–82%</td>
<td>Satisfactory quality of work</td>
</tr>
<tr>
<td>C+</td>
<td>77–79%</td>
<td>Modestly acceptable performance and quality of work</td>
</tr>
<tr>
<td>C</td>
<td>73–76%</td>
<td>Minimally acceptable performance and quality of work</td>
</tr>
<tr>
<td>C−</td>
<td>70–72%</td>
<td>Unacceptable work (Core course must be repeated for credit)</td>
</tr>
<tr>
<td>D+</td>
<td>67–69%</td>
<td>Unacceptable work (Course must be repeated for credit)</td>
</tr>
<tr>
<td>D</td>
<td>63–66%</td>
<td>Unacceptable work</td>
</tr>
<tr>
<td>D−</td>
<td>60–62%</td>
<td>Unacceptable work</td>
</tr>
<tr>
<td>F</td>
<td>Below 60</td>
<td>Unacceptable work</td>
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No credits toward major, minor, or certificate requirements are granted for a grade below C. No credits toward general education or elective requirements are granted for a grade below C−.

CODE OF CONDUCT

All students should aspire to the highest standards of academic integrity. Using another student’s work on an assignment, cheating on a test, not quoting or citing references correctly, or any other form of dishonesty or plagiarism shall result in a grade of zero on the item and possibly an F in the course. Incidences of academic misconduct shall be referred to the Department Chair and repeated violations shall result in dismissal from the program.

All students are responsible for reading, understanding, and applying the Code of Student Rights, Responsibilities and Conduct and in particular the section on academic misconduct. Refer to The Code > Responsibilities > Academic Misconduct at http://www.indiana.edu/~code/. All students must also successfully complete the Indiana University Department of Education “How to Recognize Plagiarism” Tutorial and Test. https://www.indiana.edu/~istd You must document the difference between your writing and that of others. Use quotation marks in addition to a citation, page number, and reference whenever writing someone else’s words (e.g., following the Publication Manual of the American Psychological Association). To detect plagiarism instructors apply a range of methods, including Turnitin.com. http://www.ulib.iupui.edu/libinfo/turnitin
Academic Misconduct:

1. **Cheating**: Cheating is considered to be an attempt to use or provide unauthorized assistance, materials, information, or study aids in any form and in any academic exercise or environment.
   
a. A student must not use external assistance on any “in-class” or “take-home” examination, unless the instructor specifically has authorized external assistance. This prohibition includes, but is not limited to, the use of tutors, books, notes, calculators, computers, and wireless communication devices.

b. A student must not use another person as a substitute in the taking of an examination or quiz, nor allow other persons to conduct research or to prepare work, without advanced authorization from the instructor to whom the work is being submitted.

c. A student must not use materials from a commercial term paper company, files of papers prepared by other persons, or submit documents found on the Internet.

d. A student must not collaborate with other persons on a particular project and submit a copy of a written report that is represented explicitly or implicitly as the student’s individual work.

e. A student must not use any unauthorized assistance in a laboratory, at a computer terminal, or on fieldwork.

f. A student must not steal examinations or other course materials, including but not limited to, physical copies and photographic or electronic images.

g. A student must not submit substantial portions of the same academic work for credit or honors more than once without permission of the instructor or program to whom the work is being submitted.

h. A student must not, without authorization, alter a grade or score in any way, nor alter answers on a returned exam or assignment for credit.

2. **Fabrication**: A student must not falsify or invent any information or data in an academic exercise including, but not limited to, records or reports, laboratory results, and citation to the sources of information.

3. **Plagiarism**: Plagiarism is defined as presenting someone else’s work, including the work of other students, as one’s own. Any ideas or materials taken from another source for either written or oral use must be fully acknowledged, unless the information is common knowledge. What is considered “common knowledge” may differ from course to course.

a. A student must not adopt or reproduce ideas, opinions, theories, formulas, graphics, or pictures of another person without acknowledgment.

b. A student must give credit to the originality of others and acknowledge indebtedness whenever:
   
   1. directly quoting another person’s actual words, whether oral or written;
   2. using another person’s ideas, opinions, or theories;
3. paraphrasing the words, ideas, opinions, or theories of others, whether oral or written;
4. borrowing facts, statistics, or illustrative material; or
5. offering materials assembled or collected by others in the form of projects or collections without acknowledgment

4. **Interference:** A student must not steal, change, destroy, or impede another student’s work, nor should the student unjustly attempt, through a bribe, a promise of favors or threats, to affect any student’s grade or the evaluation of academic performance. Impeding another student’s work includes, but is not limited to, the theft, defacement, or mutilation of resources so as to deprive others of the information they contain.

5. **Violation of Course Rules:** A student must not violate course rules established by a department, the course syllabus, verbal or written instructions, or the course materials that are rationally related to the content of the course or to the enhancement of the learning process in the course.

6. **Facilitating Academic Dishonesty:** A student must not intentionally or knowingly help or attempt to help another student to commit an act of academic misconduct, nor allow another student to use his or her work or resources to commit an act of misconduct.

**OTHER POLICIES**

1. **Right to revise:** The instructor reserves the right to make changes to this syllabus as necessary and, in such an event, will notify students of the changes immediately.

2. **IUPUI course policies:** A number of campus policies governing IUPUI courses may be found at the following link: [http://registrar.iupui.edu/course_policies.html](http://registrar.iupui.edu/course_policies.html)

3. **Classroom civility:** To maintain an effective and inclusive learning environment, it is important to be an attentive and respectful participant in lectures, discussions, group work, and other classroom exercises. Thus, unnecessary disruptions should be avoided, such as ringing cell phones engagement in private conversations and other unrelated activities. Cell phones, media players, or any noisy devices should be turned off during a class. Texting, surfing the Internet, and posting to Facebook or Twitter during class are generally not permitted. Laptop use may be permitted if it is used for taking notes or conducting class activities. Students should check with the instructor about permissible devices in class. IUPUI nurtures and promotes “a campus climate that seeks, values, and cultivates diversity in all of its forms and that provides conditions necessary for all campus community members to feel welcomed, supported, included, and valued” (IUPUI Strategic Initiative 9). IUPUI prohibits “discrimination against anyone for reasons of race, color, religion, national origin, sex, sexual orientation, marital status, age, disability, or [veteran] status” (Office of Equal Opportunity). Profanity or derogatory comments about the instructor, fellow students, invited speakers or other classroom visitors, or any members of the campus community shall not be tolerated. A violation of this rule shall result in a warning and, if the offense continues, possible disciplinary action.
4. **Bringing children to class:** To ensure an effective learning environment, children are not permitted to attend class with their parents, guardians, or childcare providers.

5. **Course Evaluation Policy:** Course evaluations provide vital information for improving the quality of courses and programs. Students are required to complete one course and instructor evaluation for each section in which they are enrolled at the School of Informatics and Computing. This requirement has three exceptions: (a) The student has withdrawn from the course; (b) only one student is enrolled in the section (in which case anonymity is impossible); and (c) the section is a laboratory that must be taken with a course having a different section number. Course evaluations are completed at [https://soic.iupui.edu/app/course-eval/](https://soic.iupui.edu/app/course-eval/). Course evaluations are open from the eleventh week. Course evaluations are anonymous, which means that no one can view the name of the student completing the evaluation. In addition, no one can view the evaluation itself until after the instructor has submitted the final grades for the course. In small sections, demographic information should be left blank, if it could be used to identify the student. A course evaluation must close before the grade for that course can be released. To ensure students have had ample opportunity to complete the evaluation, an uncompleted course evaluation could delay the release of the grade for up to a week.

6. **Communication:** The instructor should respond to emails within 48 hours, excluding weekends and holidays, and announce periods of extended absence in advance. The instructor should provide weekly office hours or accept appointments for face-to-face, telephone, or teleconference meetings.

7. **Email:** Indiana University uses your IU email account as an official means of communication, and students should check it daily for pertinent information. Although you may have your IU email forwarded to an outside email account, please email faculty and staff from your IU email account.

8. **Disabilities Policy:** In compliance with the Americans with Disabilities Act (ADA), all qualified students enrolled in this course are entitled to reasonable accommodations. Please notify the instructor during the first week of class of accommodations needed for the course. Students requiring accommodations because of a disability must register with Adaptive Educational Services (AES) and complete the appropriate AES-issued before receiving accommodations. The AES office is located at UC 100, Taylor Hall (Email: aes@iupui.edu, Tel. 317 274-3241). Visit [http://aes.iupui.edu](http://aes.iupui.edu) for more information.
9. **Administrative Withdrawal:** A basic requirement of this course is that students participate in all class discussions and conscientiously complete all required course activities and/or assignments. If a student is unable to attend, participate in, or complete an assignment on time, it is the student’s responsibility to inform the instructor. If a student misses more than half of the required activities within the first 25% of the course without contacting the instructor, the student may be administratively withdrawn from this course. Administrative withdrawal may have academic, financial, and financial aid implications. Administrative withdrawal will take place after the full refund period, and a student who has been administratively withdrawn from a course is ineligible for a tuition refund. Contact the instructor with questions concerning administrative withdrawal.

10. **Emergency Preparedness:** Safety on campus is everyone’s responsibility. Know what to do in an emergency so that you can protect yourself and others. For specific information, visit the emergency management website. http://protect.iu.edu/emergency

**MISSION STATEMENT**

The Mission of IUPUI is to provide for its constituents excellence in
- Teaching and Learning;
- Research, Scholarship, and Creative Activity; and
- Civic Engagement.

With each of these core activities characterized by
- Collaboration within and across disciplines and with the community;
- A commitment to ensuring diversity; and
- Pursuit of best practices.

IUPUI’s mission is derived from and aligned with the principal components—Communities of Learning, Responsibilities of Excellence, Accountability and Best Practices—of Indiana University’s Strategic Directions Charter.

**STATEMENT OF VALUES**

IUPUI values the commitment of students to learning; of faculty to the highest standards of teaching, scholarship, and service; and of staff to the highest standards of service. IUPUI recognizes students as partners in learning. IUPUI values the opportunities afforded by its location in Indiana’s capital city and is committed to serving the needs of its community. Thus, IUPUI students, faculty, and staff are involved in the community, both to provide educational programs and patient care and to apply learning to community needs through service. As a leader in fostering collaborative relationships, IUPUI values collegiality, cooperation, creativity, innovation, and entrepreneurship as well as honesty, integrity, and support for open inquiry and dissemination of findings. IUPUI is committed to the personal and professional development of its students, faculty, and staff and to continuous improvement of its programs and services.